

# Returns delivery note to idem telematics GmbH

idem telematics GmbH  
 Subject: Returns  
 Riedweg 5  
 D – 89081 Ulm  
 Germany

Shipper	
.....	Company
.....	Contact person
.....	Street
.....	Country / postcode / location

Date: .....

## 1. Reason for return delivery to idem:

- |   |   |  |   |
|---|---|--|---|
| <input type="checkbox"/> Warranty request | <u>Acceptance only with ticket number! <sup>(1)</sup></u> | <input type="checkbox"/> Order cancellation      | <u>Attach document or confirmation <sup>(2)</sup></u> |
| <input type="checkbox"/> Repair request   | <u>Acceptance only with ticket number! <sup>(1)</sup></u> | <input type="checkbox"/> Wrong item(s)           | <u>Attach document or confirmation <sup>(2)</sup></u> |
| <input type="checkbox"/> Disposal         |   | <input type="checkbox"/> Return test/loan device |   |

(1) Without a ticket number no device exchange or repair can take place. You can obtain the ticket number from: support@idemtelematics.com; +49 (0)89 720 13 67-10

(2) The return cannot be processed without the enclosed confirmation or receipt. Please avoid returns by using the receipts.

## 2. Return consisting of:

Quantity	Article description	Ticket No. <sup>(1)</sup>	Order no. / Delivery note / Invoice no.

## 4. Description of the damage / Other reason for return / Your message to us:

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